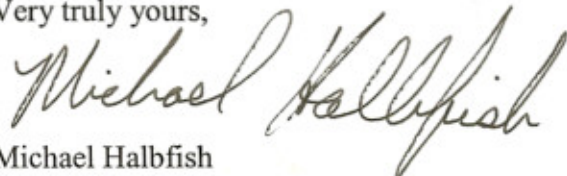


document your diagnosis. If you do not go the extra step and state a causal relationship between the diagnosis and the accident then the diagnosed condition is worthless. Furthermore, a medical problem often requires a "Polk" analysis distinguishing the existing problem from prior conditions. I have been very impressed with your attention to details, medical record documentation, narratives, and understanding necessary to connect the medical facts with the law.

Equally important is your proactive responsiveness. Whereas many medical offices require repeated requests to get necessary medical records, I have been surprised to find your office proactively notifying us when patients finish treatment and promptly sending out the records. This is virtually unheard of amongst medical offices.

In closing, I want your prospective patients to know that I have observed you practicing with care, commitment, integrity, devotion, and responsiveness. You are the first chiropractor that I would turn to for myself or my loved ones. If anyone would like to contact me about your treatment, I am happy to provide a positive reference.

Very truly yours,

A handwritten signature in cursive script that reads "Michael Halbfish". The signature is written in black ink and is positioned below the typed name.

Michael Halbfish